

VIVEK V. PILLAI

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CAREER OBJECTIVE:

I look forward to exploring and taking up challenges to gain more high-level experience that will further develop and refine my capabilities and competence in job roles related to electronics and instrumentation field. I desire to play a pivotal role in a growth-oriented organization.

WHAT THE EMPLOYER CAN EXPECT:

- Diligent and dedicated work culture and expected results.
- Strong support to the management in completing its desired objectives.
- Self-disciplined character.
- Curiosity to learn new things and inculcating into the working atmosphere.
- Ability to work independently, or in a group setting providing all facets of technical support such as troubleshooting, installations, and maintenance.
- Pro-active, detail-oriented team member.

CAREER CONSPECTUS:

- More than **6 years of professional experience** in installation, service & maintenance of Electronic Article Systems, CCTV, Fire Alarms, Burglar Alarms and various Security System Sensors & Alarms and Invue Security products.
- Experienced and knowledgeable in **Electronics and Instrumentation field** with extensive hands-on experience with a wide range of Electronic Security System products.
- Strong team builder and able to adopt a holistic approach to problem solving and can analyse situations and make anticipatory changes to prevent problems.

SKILLS:

- Good customer service skills
- Excellent interpersonal skills with the ability to work well with customers, peers, management, and other departments
- Ability to multitask and work independently as well as enthusiastic, self-motivated and demonstrate excellent problem-solving ability
- Consistently maintain a positive attitude and enjoy helping people.
- Rapport building with another person which draws them into friendly & trustworthy relationship.
- Flexibility and Adaptability.
- Capable to work under pressure, follow time management, undertake responsibilities.
- Patient listener who fully focuses on speakers.

PROFESSIONAL EXPERIENCE –(SUMMARY):

More than 6 years of professional experience in Electronics & Instrumentation field related jobs like installation, service & maintenance of Electronic Article Systems, CCTV, Fire Alarms, Burglar Alarms, various Security System Sensors & Alarms & Invue Security products.

- Good knowledge in installation, service & maintenance of above Security Systems
- Good knowledge in troubleshooting of the above-mentioned Security Systems
- Strong ability to maintain high quality working standards

09-03-2020 to present	Red Sky Technologies Pvt. Ltd., Bangalore, India.	Tecnical Operation Engineer
01-08-2019 to 29-02-2020	Swadha Energies- (IIT-Madras start-up), Chennai, India.	Senior Executive Engineer
19-01-2016 to 27-04-2019	IB Tech Automation India Pvt Ltd. Bangalore, India.	Customer Support Engineer
23-10-2013 to 29-09-2015	Adtech Systems Ltd, Trivandrum, India.	Customer Support Engineer
12-07-2012 to 01-10-2013	Swift Systems, Thrissur, India.	Installation & Service Engineer

ACADEMIC PROFILE:

2011	MASTER OF SCIENCE IN ELECTRONICS, (56%)	M.E.S College, M.G. University, Marampally, Alwaye, Kerala, India.
2009	BACHELOR OF SCIENCE IN ELECTRONICS, (66%)	St.Thomas College, University of Calicut, Thrissur, Kerala, India.
2006	VOCATIONAL HIGHER SECONDARY, (SPECIALIZED IN M.R.R.T.V). (80%)	Govt. Higher Secondary School, Cherpu, Thrissur, Kerala, India

PROFESSIONAL TRAINING:

- Successfully completed **Diploma in Computerized Instrumentation (Automation – PLC & SCADA)** from KELTRON Regional Education Centre (a Kerala Govt owner organization), Thrissur. I have been awarded the recognition of **KELTRON CERTIFIED TECHNOLOGIST SPECIALIST in Automation – PLC & SCADA.**

DURATION: JANUARY 2012 TO JUNE 2012

- Successfully completed **Diploma in Computerized Instrumentation (Automation – PLC & SCADA)** from KELTRON Regional Education Centre (a Kerala Govt owner organization), Thrissur. I have been awarded the recognition of **KELTRON CERTIFIED TECHNOLOGIST SPECIALIST in Automation – PLC & SCADA.**

IT PROFIECIENCY:

- **Operating Systems:** Window 2000, Window XP, Window 7, Window 8, Windows 10
- **Software:** Microsoft Office packages

EXTRA CURRICULAR ACTIVITIES:

- Had been an active member of N.C.C (National Cadets Corps) wing for the period of 2006 – 2009 in the college
- A member of Republic Day Parade Gold Medal Winning N.C.C unit

PERSONAL INFORMATION:

- Date of Birth : 14-11-1988
- Gender : Male
- Nationality : Indian
- Marital Status : Single
- Languages Known : English, Malayalam, Tamil, Hindi, Kannada

DECLARATION:

I hereby declare that the above written information is true and correct to the best of my knowledge and belief.

VIVEK. V. PILLAI